

Terms & Conditions

Room rates are quoted per room per night and include breakfast & vat. Any Saturday night needs to be a two night booking (and there are some restrictions on bank holidays). No payment is taken in advance unless otherwise arranged. All reservations require a credit / debit card to guarantee the booking. The hotel operates a 72 hour cancellation (prior to a 3pm arrival) In the event of cancellation the hotel will charge the 1st nights' accommodation, unless we are able to re-let the room.

All bedrooms are sold for double occupancy only with the exception of our 2 single bedrooms.

All bedrooms are guaranteed from 3pm, followed by an 11.30am check out. Failure to check out on time may result in a charge.

Group bookings are limited to a maximum of 5 rooms. Group bookings are subject to a 30 per cent deposit being paid in advance. Group bookings are also subjected to a 10 day cancellation policy, If cancelled within the policy, Hotel Una reserves the right to withhold said deposit.

Hotel Una welcomes children of any age and can provide either a cot or extra bed if the bedroom is of a suitable size / position . The hotel may charge £10.00 per child. We also require the guest to notify Hotel Una in advance if they are bringing children to the hotel.

Hotel Una is unable to accept any pets or animals to stay at the hotel with the exception of working dogs for the disabled.

Hotel Una is completely non smoking in all public areas and guest bedrooms.

We request that all guests at Hotel Una conduct themselves appropriately at all times and to comply with requests from staff / management in regard to conduct and respect for the property of the Hotel, its employees and guests and their health and safety. Guests are requested not to disrupt the comfort and enjoyment of other guests, the smooth running of the Hotel, or cause offence to other guests or our members of staff. We reserve the right to refuse accommodation or services or remove you and members of your party from the Hotel if, in our reasonable opinion, we consider this provision to have been breached. Where this is the case shall have no obligation to refund you for lost accommodation, other services or any other loss or expense incurred.

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Limited Company Name: **Una UK Ltd**

Company Registration Number: **05331967**